

Infrastructure and Security Manager

Date: August 2026

Location: Egham, Surrey, UK

Company: Webtrends Optimize

Build your next chapter with one of the UK's fastest-growing experimentation platforms.

Webtrends Optimize helps brands like Odeon Cinemas Group, Virgin Wines, Dogs Trust and Halfords make smarter digital decisions through experimentation, personalisation and continuous optimisation.

We're one of the UK's fastest-growing experimentation and personalisation platforms, and we're just getting started. Whether we're supporting self-service users, delivering fully managed programmes or partnering with leading digital agencies, our focus is the same: helping businesses create better online experiences backed by data and insight.

We're also proud to be a certified B Corp, reflecting our commitment to building a successful business that creates positive impact for our team, customers and community.

If you enjoy solving problems, trying new ideas and working in a collaborative environment where your contribution genuinely matters, you'll fit right in. In return, you'll get the freedom to learn, innovate and grow, supported by flexible benefits that work around your lifestyle.

Position Description

As the Infrastructure and Security Manager, you will be responsible for the day-to-day management of our clients' infrastructure and cloud security, whilst also providing internal support to UK based team. This is a hands-on role, and you will provide expertise in network infrastructure, security and change management. You will be responsible for maintaining a highly available and secure IT infrastructure, ensuring that the integrity of the IT architecture is maintained and improved to meet the growing needs of the organisation. Internally, this role will provide support for all infrastructure related processes including exchange, security, networking and hardware.

Role Purpose

The purpose of this role is to ensure Webtrends Optimize maintains a secure, resilient and scalable infrastructure environment. The successful candidate will play a key role in supporting cloud security, infrastructure management, ISO 27001 compliance, disaster recovery readiness and effective internal IT support across the organisation.

Primary Responsibilities

- Own the definition and maintenance of all Infrastructure technologies at Webtrends Optimize including networks & Wi-Fi, firewalls, servers, storage, cloud-based infrastructure services and associated software management services
- Management of backups and DR systems
- Designing, developing and writing deliverable plans for the firms IT infrastructure strategy
- Maintaining ISO 27001 compliance including audits
- Promote a team-working environment by communicating with the team to maintain and improve quality standards and provide day-to-day support
- First point of contact for all IT security escalations and breaches

Interaction

This position is internally facing. The successful candidate must be able to build and maintain strong and professional working relationships with members of the Webtrends Optimize team.

Essential Skills & Experience

- An understanding of security architecture with the ability to advise key stakeholders on both future and end of life (EOL) dates for critical network security devices
- Detailed knowledge of a wide range of Microsoft products and technologies, including AD, GPO, CLI and DNS
- Extensive knowledge of Microsoft Office 365 and Azure cloud computing
- Detailed knowledge of different cyber technologies across Infrastructure protection & Application Security
- Proficient with firewalls, IDS, Encryption, Azure Vault and backups
- Hands on, personable and happy to assist our team with day-to-day IT support
- Success leveraging both traditional practices, such as IT service management, as well as emerging methods, such as DevOps, that are optimised for agility
- Knowledge of ISO 27001 compliance, penetration testing, and auditing, with a willingness to get involved and lead aspects of ISO compliance tasks
- Good experience using Linux as well as Windows OS and an understanding of DNS management would be beneficial
- Ideally, has a good understanding of technologies like GitHub, Rundeck and Ansible and experience with backup and data retention solutions

Desirable Skills & Certifications

- ISO 27001 Lead Implementer, Lead Auditor or equivalent certification
- Microsoft Azure certification or equivalent practical cloud security experience
- CompTIA Security+, CISSP, CISM or another relevant security qualification
- Experience with automation, monitoring, documentation and change control in a SaaS or technology environment

What Success Looks Like

Success in this role will be demonstrated through a secure and reliable infrastructure environment, strong audit and compliance readiness, effective disaster recovery and backup processes, timely resolution of IT and security escalations, clear technical documentation and positive working relationships across the business.

Working Conditions

- Flexible home working policy
- Travel is minimal
- The job involves extensive time working at a computer
- Candidate must pass background check

We Offer

- Contributory Pension
- Private medical, dental & travel Insurance
- 25-day annual leave plus 2 paid charity volunteering days

- Paid sick leave
- Life assurance & income protection from day one
- Employee recognition scheme with prizes to celebrate the amazing things you do
- Access to health & wellbeing support services
- On-site free parking

Position Type

- Regular/Permanent, Full-time