Infrastructure and Security Manager

Date: 11-Jul-2024
Location: Egham, Surrey, UK
Company: Webtrends Optimize

Want to take your career to the next level? Come and join an award-winning UK technology company.
Webtrends Optimize is a leading vendor in the digital Experimentation and Personalisation space, providing #1 rated service to companies like Odeon Cinemas Group, Prettylittlething and Halfords as we look to improve their onsite and in-app experiences.

Having grown over 40% year on year, life at Webtrends Optimize is full of opportunities. We support self-service customers as well as providing an all-encompassing fully-managed service, as well as customers in-between, and work alongside some of the most exciting digital agencies. We can offer you the chance to create, learn and innovate; and also offer a flexible benefits package with a range of options to match your lifestyle.

Position Description
As the Infrastructure and Security Manager, you will be responsible for the day-to-day management of our clients' infrastructure and cloud security, whilst also providing internal support to UK based team. This is a hands-on role, and you will provide expertise in network infrastructure, security and change management. You will be responsible for maintaining a highly available and secure IT infrastructure, ensuring that the integrity of the IT architecture is maintained and improved to meet the growing needs of the organisation. Internally, this role will provide support for all infrastructure related processes including exchange, security, networking and hardware.

Primary Responsibilities
- Own the definition and maintenance of all Infrastructure technologies at Webtrends Optimize including networks & Wi-Fi, firewalls, telephony, servers, storage, equipment rooms, cloud-based infrastructure services and associated software management services
- Management of Backups and DR systems
- Designing, developing and writing deliverable plans for the firms IT infrastructure strategy
- Maintaining ISO 27001 compliance
- Promote a team-working environment by communicating with the team to maintain and improve quality standards and provide day-to-day support
- First point of contact for all IT security escalations and breaches

Interaction
This position is internally facing. The successful candidate must be able to build and maintain strong and professional working relationships with members of the Webtrends Optimize team.

Required Skills & Experience
- An understanding of security architecture with the ability to advise key stakeholders on both future and end of life (EOL) dates for critical network security devices
- Detailed knowledge of a wide range of Microsoft products and technologies, including AD, GPO, CLI and DNS
- Extensive knowledge of Microsoft Office 365 and Azure cloud computing

- Detailed knowledge of different cyber technologies across Infrastructure protection & Application Security
- Proficient with firewalls, IDS, Encryption, Azure Vault and backups
- Hands on, personable and happy to assist our team with day-to-day IT support
- Success leveraging both traditional practices, such as IT service management, as well as emerging methods, such as DevOps, that are optimised for agility
- Knowledge of ISO 27001 compliance, penetration testing, and auditing, with a willingness to get involved and lead aspects of ISO compliance tasks
- Experience using Linux as well as Windows OS and an understanding of DNS management would be beneficial
- Ideally, has a good understanding of technologies like GitHub, Rundeck and Ansible and experience with backup and data retention solutions

Working Conditions
- The position is located at our UK Headquarters in Egham, Surrey, UK
- Flexible home working policy, generally 3 days in the office (following probation period)
- Monday to Friday, 37.5 hours per week
- Travel is minimal
- The job involves extensive time working at a computer
- Friendly, diverse and fun working environment
- Regular social events
- Flexible home working policy following probation

We Offer
- Contributory Pension
- Private medical, dental & travel Insurance
- 25-day annual leave plus 2 paid charity volunteering days
- Paid sick leave
- Life assurance & income protection from day one
- Employee recognition scheme with prizes to celebrate the amazing things you do
- Access to health & wellbeing support services
- On-site free parking

Position Type
- Regular/Permanent, Full-time

Webtrends Optimize is an equal opportunity employer that is committed to diversity and inclusion in the workplace. We will provide candidates with disabilities with reasonable adjustments to participate in the job application or interview process. Please let us know if you require support to complete your application.

Roles will be filled based on qualifications and best fit without reference to race, colour, sex, sexual orientation, gender identity, national origin, marital status, veteran status, disability, age, religion or any other classification protected by law.

All successful candidates will be subject to a background check covering employment references, credit check, DBS and qualification checks.